

GULBARGA ELECTRICITY SUPPLY COMPANY LIMITED
(A Government of Karnataka Enterprise)

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Office of the
Superintending Engineer (Ele).,
O&M Circle, GESCO, M,
Vidyut Bhavan, Room No.202
Vajpayee Layout, Jewargi Road,
Kalaburagi

No:SEE/(O&M)/KLB/EEE(O)/AEE-2/F-2/2021-22/7545-53 Date:

30 DEC 2021

Proceedings of the EHT/HT consumers meeting held on 28.12.2021 at 11.00 am under the chairmanship of the Superintending Engineer (Elect), O&M Circle, GESCO, Kalaburagi at Conference Hall O&M Zone, GESCO, Kalaburagi:

At the outset, the Superintending Engineer (Elect), O&M Circle, GESCO, Kalaburagi welcomed all the officers and EHT/HT consumers of Kalaburagi district. The consumer wise discussions and suggestions received are as mentioned below:

The Superintending Engineer (Elect), O&M Circle, asked the Executive Engineers of respective O&M Divisions, regarding compliance of EHT/HT consumer meeting which was held on 21.10.2021. Accordingly Executive Engineers of O&M Divisions submitted the compliance of all the consumer complaints raised in the last consumer meeting.

A) The details are as mentioned below:

- **Name of the consumer:** Sri. Jogoor, the consumer expressed that, the fixed charges are burden on the consumer and requested to waive off the fixed charges for MSME due to Covid-19.

The Superintending Engineer (Elect), O&M Circle, stated that, Government has issued orders to waive off the fixed charges for MSME.

- **Name of the consumer:** Representative of Chamber of commerce requested to consider the MSME certificate to waive off the fixed charges for the Industries which are installed outside the KIADB Land and also sought information regarding procedure for conversion of HT installation to LT installation.

The Superintending Engineer (Elect), O&M Circle, has explained about the procedure for conversion of HT installation to LT installation and stated that, the issue of

considering the MSME certificate to waive off the fixed charges for the Industries which are installed outside the KIADB Land is related to policy framed by the KERC.

- **Name of the consumer:** Sri. Jogoor, the consumer complained about the voltage fluctuations in KIADB industrial area stage-II, requested to carry out maintenance works on existing 11KV feeder for frequent failure of Power supply.

The Executive Engineer O&M, Rural Division-I stated that, action has been taken and the interruptions are minimized.

- **Name of the consumer:** Sri. Jogoor, the consumer requested to upgrade the existing Junior Engineer (Ele), O&M North section to Assistant Engineer (Ele), post for better service to the HT consumers.

The Superintending Engineer (Elect), O&M Circle, directed the Executive Engineer O&M, Rural Division-I to submit the proposal for up gradation of post of Junior Engineer (Ele) to Assistant Engineer (Ele) for North & South Sections as per the work load norms .

- **Name of the consumer:** Sri. Abdul Aleem, Mobile no. 8971494458, R.R.no.NDRP-68392.

The consumer complained about the frequent failure of Power supply in Nandur Industrial Area and expressed the displeasure, that the concerned Section officer will not pick the phone nor respond.

The Superintending Engineer (Elect), O&M Circle, stated that, the action has been taken to transfer the Section officer and transfer order will be issued within 02 days.

- **Name of the consumer:** Sri. Arun kumar Kulkarni, Mobile no.9071376557, M/s.Orient cements Chittapur, R.R.No.CHP EHT-10.

The consumer stated that, due to tripping of the 220KV Shahapur-Sedam line the 220KV line from 220KV Sedam R/s feeding to M/s Orient cements is tripping 05 to 06 times a day during 4:30 AM to 6:00 AM.

The Superintending Engineer (Elect), O&M Circle, stated that, the matter was discussed with The Superintending Engineer (Elect), W&M Circle, KPTCL, Kalaburagi and The Superintending Engineer (Elect), RT, KPTCL, Kalaburagi, to take up the action for reliable power supply.

- **Name of the consumer:** Sri. Asad.M.Sarmast R.R.no.GHTP-80, Husain garden, Kalaburagi.
The consumer stated that the bill for the month of June and July was issued on average basis and requested to issue the bill for the month of June and July as per the actual reading recorded.

The Executive Engineer O&M, City Division stated that, the revised bill as per the FR was issued and the issue is resolved.

- **Name of the consumer:** Sri. Asad.M.Sarmast, Orange Cold storage, Hagarga Road, Kalaburagi. R.R.no. HTP-43.
The consumer stated that, application was registered for the reduction of load long back and till date no action has been taken and the installation was disconnected due to accumulation of arrears. Also requested to give time duration for payment of arrears as the consumer is applying for conversion of HT installation to LT installation.

The Executive Engineer O&M Division-I, Kalaburagi, stated that, consumer has paid the arrears and issue is resolved.

- **Name of the consumer:** Sri. Asad.M.Sarmast, MAM Cold storage, Jewargi Road, Kalaburagi. R.R.no. SRHT-09.
The consumer stated that, application was registered for the reduction of load long back and till date no action has been taken and the installation was disconnected due to accumulation of arrears. Also requested to give time for payment of arrears as the consumer is applying for conversion of HT installation to LT installation.

The Executive Engineer O&M Division-I, Kalaburagi, stated that, consumer has paid the arrears and issue is resolved.

- **Name of the consumer:** Sri. Shahabaz, M/s South India Cement Pvt.Ltd Malkhaed, R.R.No. HT-17
Mobile.No.8660066928

The consumer stated that, M/s South India Cement is feeding from 220KV Sedam R/s feeding on 110KV Sedam-Chittapur line, the power supply interruptions are more in the Night Hours specially in the Rainy season and Voltage fluctuation is high during night hours from 11:00 PM to 3:00AM. Also stated that, the 110KV line inspection was done by Hot line Staff and found 30No's of faulty Disc insulators and requested to replace the faulty disc insulators at the earliest.

The Superintending Engineer (Elect), O&M Circle, stated that, the matter was discussed with The Superintending Engineer (Elect), W&M Circle, KPTCL, Kalaburagi and The Superintending Engineer (Elect), RT, KPTCL, Kalaburagi, to take up the action for reliable power supply.

- **Name of the consumer: Sri. Md. Saleem**, M/s Asian Mall R.R.no.GHTP-84, Mobile no. 8997405431. The consumer complained about fluctuation in voltage.

The Executive Engineer O&M City Division, Kalaburagi, stated that, the issue is resolved.

- **Name of the consumer: Sri Vikas Bolshetty**, M/s Samruddhi industries (stone Crusher), Mogta, R.R. No.MGTHT-01, Mobile no.7349446999.

The Consumer complained about the problems being faced on the production due to frequent tripping of feeder and power failure, requested to minimize the interruptions.

The Executive Engineer C&M Division, Kalaburagi, Stated, that the problem of tripping of 11KV Bank due to tripping of 11KV feeders was attended and the additional 1X5MVA Power transformer was charged on 26.12.2021 at 33/11KV Gundgurti S/S and issue is resolved.

After the submission of compliance by all the Executive Engineers (Ele), O&M Division's, interaction meeting proceeded.

B) Following Consumers attended the Interaction Meeting and Submitted their issues.

1. **Name of the consumer: Sri. Deepak Rathod**, M/s Shree Cements, Sedam R.R. HP-23. Mobile no.9251077492 The consumer expressed that, the amount of Rs. 8.37 lakhs is levied as the First charge in the bill for the month of Dec-2021 and they paid the amount under protest & requested to get clarification from corporate office.

The Superintending Engineer (Elect), O&M Circle, stated that, clarification will be sought from the Corporate office and same will be intimated soon.

2. **Name of the consumer: Sri. Deepak Rathod**, M/s Shree Cements, Sedam R.R. HP-23. Mobile no.9251077492.

The consumer requested to extend the Discounted Energy scheme for the 04 months.

The Superintending Engineer (Elect), O&M Circle, asked consumer to submit their request in writing for taking further needful action.

- 3. Name of the consumer:** Sri. Deepak Rathod, M/s Shree Cements, Sedam R.R. HP-23. Mobile no.9251077492. The consumer complained about the voltage fluctuations in the 220KV line feeding from 220KV Sedam R/s to M/s Shree cements and suggested to carry out the routine maintenance work like tree cutting, Jungle clearance, etc.,

The Superintending Engineer (Elect), O&M Circle, stated that, the matter was already discussed with The Superintending Engineer (Elect), W&M Circle, KPTCL, Kalaburagi and The Superintending Engineer (Elect), RT, KPTCL, Kalaburagi, for taking needful action. They assured that from 10.00PM to 5.00AM the supply voltage will be maintained by changing tap positions 220/110KV sub-station.

- 4. Name of the consumer:** Sri. Deepak Rathod, M/s Shree Cements, Sedam R.R. HP-23. Mobile no.9251077492. The consumer expressed the difficulty in understanding letters addressed in Kannada Language and requested to have letter correspondence in English language.

The Superintending Engineer (Elect), O&M Circle, stated that, further letter correspondences will be done in both Kannada in English languages.

- 5. Name of the consumer:** Sri. Deepak Rathod, M/s Shree Cements, Sedam R.R. HP-23. Mobile no.9251077492. The consumer requested to inform about interaction meeting prior to 3- 4 days.

The Superintending Engineer (Elect), O&M Circle, stated that paper notification was given from circle office Five days prior to the meeting date. In future all the Executive Engineers O&M Divisions are instructed to give meeting notice in writing to all EHT/HT consumers and get acknowledgement and also directed all Executive Engineers O&M Divisions to have EHT/HT consumers whatsapp groups for further communication.

- 6. Name of the consumer:** Sri. Jogoor, the consumer requested to carry out regular maintenance works and to provide 02 No's of GOS on existing 11KV feeders near Bajaj dall mill & Srikant Bandwa industries to avoid frequent failure of Power supply and to reduce the interruptions at KIADB stage-I.

The Superintending Engineer (Elect), O&M Circle, directed The Asst. Executive Engineer O&M, City sub-Division-3 to make arrangements for providing 02 no's of GOS at said places at the earliest and to take action for minimizing the interruptions.

- 7. Name of the consumer:** Sri. Jogoor, the consumer complained about the delay in attending the power failure complaints, fuse off calls at KIADB stage-II.

The Superintending Engineer (Elect), O&M Circle, directed The Executive Engineer O&M, Rural Division-I to depute separate Power men to Industrial Area for attending fuse off calls, make arrangements for providing GOS at various locations in Industrial area as required for minimizing the interruptions.

- 8. Name of the consumer:** Sri. Asad.M.Sarmast R.R.no.KPRHT-55, M/s Viqar Industries KIADB stage-II. Mobile no.9845352512 The consumer complained about the PF penalty being imposing/levied in the bills even though the capacitor banks are installed.

The Superintending Engineer (Elect), O&M Circle, directed all The Executive Engineer O&M, Divisions to visit all industries to inspect the Capacitor banks installed are in working condition. Also, directed to enlighten the consumer for using capacitors to avoid PF penalty.

- 9. Name of the consumer:** Sri. Maqbool Shaikh, M/s Makkah stone crusher. R.R.no.HRGHT-31, Hagarga. Mobile no. 9980304785 The Consumer complained about the problems being faced on the production due to frequent tripping of feeder and power failure and requested to minimize the interruptions on 11KV Azadpur NJY feeder.

The Superintending Engineer (Elect), O&M Circle, directed the Executive Engineer O&M rural Division-I, to take necessary action to minimize the interruptions and also directed to transfer the installations which are in the city limits duly taking inventory by observing company norms

- 10. Name of the consumer:** Sri. Shivasharnappa Adki, M/s Chattinad Cement Pvt.Ltd Chincholi, R.R.No.EHT-05. Mobile no. 9480832699 The consumer stated that, in the 110KV line the system voltage is high during night time, ranging from 117KV to 119KV, imbalance in Voltage and current & it is harmful to equipment's.

The Superintending Engineer (Elect), O&M Circle, stated that, the matter will be discussed with The Superintending Engineer (Elect), W&M Circle, KPTCL, Kalaburagi and The Superintending Engineer (Elect), RT, KPTCL, Kalaburagi, to take action for reliable power supply.

- 11. Name of the consumer:** Sri.Shivasharnappa Adki, M/s Chattinad Cement Pvt.Ltd Chincholi, R.R.No.EHT-05. Mobile no. 9480832699 The consumer requested to carry out relay

co-ordination at 110KV Chincholi MUSS as there is surge in voltage whenever the existing 33KV, 11KV feeder trips. The Superintending Engineer (Elect), O&M Circle, stated that, the matter will be discussed with The Superintending Engineer (Elect), W&M Circle, KPTCL, Kalaburagi and The Superintending Engineer (Elect), RT, KPTCL, Kalaburagi, to take relay co-ordination at 110KV Chincholi sub-station.

12. Name of the consumer: Sri. Shivasharnappa Adki, M/s Chattinad Cement Pvt.Ltd Chincholi, R.R.No.EHT-05.Mobile no. 9480832699 The consumer requested to refund the excess charges collected due to erroneous charges levied in TOD slab. The Superintending Engineer (Elect), O&M Circle, directed to Executive Engineer O&M Division, Sedam to verify and issue revised bill duly audited by Internal audit within next billing cycle.

13. Name of the consumer: Sri. Shivasharnappa Adki, M/s Chattinad Cement Pvt.Ltd Chincholi, R.R.No.EHT-05. Mobile no. 9480832699 The consumer requested not to impose TDS in running bills and to issue separate bill for TDS.The Superintending Engineer (Elect), O&M Circle, stated that, the matter will be discussed with the Chief Financial officer, Corporate office GESCOM in this regard.

14. Name of the consumer: Sri. Shahabaz, M/s South India Cement Pvt.Ltd Malkhaed, R.R.No. HTP-17.Mobile no. 9182921629 The consumer stated that, M/s South India Cement is feeding from 220KV Sedam R/s feeding on 110KV Sedam Chittapur line, Voltage fluctuation is high during night hours from 09:00 PM to 5:00AM.

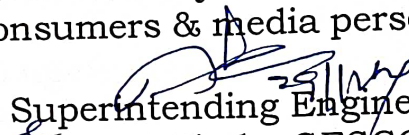
The Superintending Engineer (Elect), O&M Circle, stated that, the matter was already discussed with The Superintending Engineer (Elect), W&M Circle, KPTCL, Kalaburagi and The Superintending Engineer (Elect), RT, KPTCL, Kalaburagi, for taking needful action. They assured that from 10.00PM to 5.00AM the supply voltage will be maintained by changing tap positions 220/110KV sub-station.

15. Name of the consumer: Sri Vikas Bolshetty, M/s Samruddhi industries (stone Crusher), Mogta, R.R. No.MGTHT-01 The Consumer requested to give time duration for payment of HT bill.

The Superintending Engineer (Elect), O&M Circle, directed the Executive Engineer O&M Rural Division-II, to take necessary action.

The Superintending Engineer (Elect), O&M Circle, directed the all Executive Engineers O&M Divisions, to carry out the regular Maintenance works on 33KV, 11KV feeders, take necessary actions to minimize the interruptions and to create whatsapp group for EHT/HT consumers for informing the issues like power supply interruptions and interaction Meetings information and also directed to inform the individual consumer to attend the interaction Meetings by serving notice well in advance.

The meeting concluded at 1.30 P.M duly thanking GESCOM officers along with the EHT/HT consumers & media personnel.


Superintending Engineer Ele.
O&M Circle, GESCOM,
Kalaburagi

Copy submitted for kind information:

1. The Chief Engineer (Electy), (Operation), Corporate Planning, GESCOM, Kalaburagi.
2. The Chief Engineer (Electy), O&M Zone, GESCOM, Kalaburagi.

Copy to:

- 1) All the Executive Engineer (Ele)., O&M Divisions, GESCOM with instructions to submit the compliance to this office within 7 days.
 - 2) SPS to Managing Director/Director (Technical) GESCOM Kalaburagi.
- MF/OC to AEE-2/F-2